



Phillips 66
P.O. Box 4428
Houston, TX 77210

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Quality Statement:

Phillips 66 Specialty Solvents is proud of the quality system that we maintain for the production of Hexane(S). We adhere to the ISO principles even though we are not Iso-Certified. We continue to audit our processes and procedures, and certify our technicians, operators and maintenance personnel on a recurring three-year cycle and we continue to maintain our training and procedures documentation online.

The Laboratory Information Management System (LIMS) tracks our finished Hexane(S) and many of the intermediate streams for compliance with our specifications. When a stream is outside the specification, the LIMS flags the results as failed and the appropriate actions follow to ensure that only on-spec Hexane(S) is delivered to our customers. Each Hexane(S) "Certificate of Analysis" is tracked electronically. We maintain a "Statistical Process Control" (SPC) program in our Laboratories where an SPC check sample is associated with most sample tests.

Our manufacturing facilities use "Total Productive Maintenance" (TPM) to ensure the reliability of operations and continued improvement and our facilities follow a state-of-art "Management of Change" system.

Phillips 66 Specialty Solvents assures you that the Hexane(S) received at your facility is of the highest quality possible and meets all agreed to specification requirements.

Sincerely,

Li Min Tau;
TS&D Director, Specialty Solvents
Phillips 66 Company
Limin.tau@p66.com